

Rates Surcharges

This is sheet of surcharges additional to the standard rates sheet. The charges are called IOT (Inter Operator Tariffs) and are generated by the individual networks of a country. These surcharges are not caused by Gymsim profit-taking, but by profit taking of the local network.

This charge affects all roaming phones from every network worldwide which come onto these IOT networks. Even the unique Gymsim calling system is unable to completely bypass these costs, although we can keep it to a minimum and thus we are still much cheaper than other networks.

Sometimes there are multiple networks available in a country, one with an IOT, the other without. Gymsim uniquely gives crew the ability to escape the IOT networks if they manually select a different non-IOT network on their phone.

For more information on how to manually select a network from your phone please see your phones user guide, or the Gymsim user guide which also contains relevant guidance.

The surcharges below are calculated additionally to the rates already available on the standard rates sheet. Add the surcharges below to the cost of making or receiving a call in the identified countries below.

The surcharges only apply when calling *FROM* and receiving calls *IN* the countries below.

Examples:

1. Calling from USA to France
2. Receiving a call while in the USA.

Using rates table: USA - Zone 6, France - Area 1

USA now has a surcharge of 0.75 Euros/min from table below.

1. Making a call from Zone 6 to Area1 = 0.79 + USA surcharge of 0.75 = 1.54 Euros/min
2. Receiving a call in USA (Zone 6) = 0.55 + USA surcharge of 0.75 = 1.30 Euros/min

IOT Country Surcharge (Euros per minute)

Argentina	0.60	India	1.95	Philippines	0.35
Bahamas	1.15	Indonesia	0.10	Russia	0.10
Brazil	0.15	Iraq	0.30	Singapore	0.80
Canada	0.60	Kazakhstan	0.70	Thailand	0.40
China	0.80	Kuwait	1.10	Trinidad &	
Colombia	0.40	Laos	0.85	Tobago	0.95
Cuba*	-0.30	Malaysia	0.45	Ukraine	0.60
Dominica	1.50	Mauritius	0.10	Uruguay	0.70
Ethiopia	0.35	Mexico	0.70	USA**	0.75
Honduras	0.95	Panama	1.00		
Hong Kong	0.25	Peru	0.10		

*Cuba's rate have reduced. **USA includes Hawaii, Alaska

Countries with avoidable IOT surcharges

Caribbean Islands - Avoid: Cable & Wireless (Lime), IOT: €0.95 - Use Digicel or other, no IOT
 US Virgin Islands - Avoid: AT&T, €0.75 IOT. - Use T-Mobile, No IOT.
 UK Virgin Islands - Avoid: Cable & Wirless, €0.95 IOT. - Use T-Mobile/Digicel/CCT, no IOT.