

## IOT Rates Surcharges

This is a sheet of surcharges additional to the standard rates sheet. The charges are called IOT's (Inter Operator Tariffs) and are generated by the individual networks of a country. These surcharges are not caused by Gymsim, but by local networks increasing their margins.

This charge affects all roaming phones from every network worldwide which come onto these IOT networks. Even the unique Gymsim calling system is unable to completely bypass these costs, although we are able to keep the IOT costs to a minimum and thus we are still much cheaper than other networks.

Sometimes there are multiple networks available in a country, one with an IOT, the other without. Gymsim uniquely gives crew the ability to escape the IOT networks if they manually select a different non-IOT network on their phone.

For more information on how to manually select a network from your phone please see your phone's user guide, or the Gymsim user guide which also contains relevant guidance.

The surcharges below are calculated additionally to the rates already available on the standard rates sheet. Add the surcharges below to the cost of making or receiving a call in the identified countries below.

**The surcharges only apply when calling *FROM* and receiving calls *IN* the countries below.**

Examples:

- |                                       |  |
|---------------------------------------|--|
| 1. Calling from USA to France         | Using rates table: USA is in Zone 6. France is in Area 1 |
| 2. Receiving a call while in the USA. | USA has a surcharge of 0.75 Euros/min from table below.  |
|                                       |  |
| 1. Making a call from Zone 6 to Area1 | = Standard rate of 0.79 + USA IOT of 0.75 = 1.54 €/min   |
| 2. Receiving a call in USA (Zone 6)   | = Standard rate of 0.55 + USA IOT of 0.75 = 1.30 €/min   |

IOT Country Surcharge (€/min)					
Afghanistan	0.60	India	1.95	Peru	0.10
Argentina	0.80	Indonesia	0.10	Philippines	0.35
Bahamas	1.15	Iraq	0.30	Singapore	0.80
China	0.60	Kazakhstan	0.70	Thailand	0.70
Colombia	0.80	Kuwait	1.10	USA**	0.75
Cuba	0.50	Laos	0.85		
Dominica	1.50	Malaysia	0.45		
Dom Republic	0.50	Maldives	0.20		
Ethiopia	0.35	Mauritius	0.10		
Honduras	0.95	Mexico	0.70		
Hong Kong	0.25	Panama	1.00		

\*\* USA includes Hawaii, Alaska, Puerto Rico & US Virgin Islands

Countries with avoidable IOT surcharges (By manually changing network)			
Country	Network to use (No IOT Surcharge)	Network to avoid (With IOT surcharge €/min)	
Canada	Bell Mobility	Rogers, Telus	€1.00
Puerto Rico	T-Mobile	AT&T	€0.45
US Virgin Islands	T-Mobile	AT&T	€0.45